

 Croatian Civil Aviation Agency	Selection of the second Ground Handling Service Provider Public tender for ground handling service for categories 3 and 5 Aerodrome Zagreb/Franjo Tuđman (LDZA)
Public Tender	

ANNEX XIIIId.

Personnel – Personnel experience (T3a)

[referred to in point c) subparagraph 6. paragraph 1) of Article 3.5.3]

The table below must indicate the total number of employees with more than 2 years of experience, and the respective percentage allocated to baggage and ramp handling activities, considering the expected demand for the first year of activity by the tenderer at Aerodrome Zagreb/Franjo Tuđman (LDZA).

Data related to the number/percentage of personnel with more than 2 years of experience should be entered in excel Table - Annex XIIIId. The data must also be consistent with Annex XI regarding the Business plan as well as Annex XVII and your qualitative concepts.

The tenderer is bound by the proposal presented in this Annex. However, amounts can be adjusted to ensure the provision of services in accordance with the contracted quality levels, effective demand, and the conditions existing at the airport.

Template available in excel file – Annex XIIIId – Table 1

Personnel/staff experience ≥ 2 years	Service Category	Total number of personnel*	Total number of personnel ≥ 2 years*	Percentage (%)
Baggage handling employees	3			
Ramp handling employees	5			
Total:				

(*) Indication regarding the expected demand for the first year of activity